



FOUNDERS

**T.A. Krishnan,
Manju Dhawan,
Late Sanjeev Saxena
K. Satyanarayana**

- Prior to founding Ecom Express, all the founders worked with Blue Dart for more than two decades.
- Krishnan is a pioneer for introducing the Cash-on-Delivery feature in the Indian logistics industry.
- In 2018, The Entrepreneur India Awards recognized Satya as 'Entrepreneur for SCM & Logistics'.
- In 2021, the Logistics Skill Council (LSC) listed Manju among the 'Woman Achievers in Logistics Sector'.
- Late Sanjeev Saxena provided strategic and operational direction contributing to the overall growth of the organization.

WEBSITE

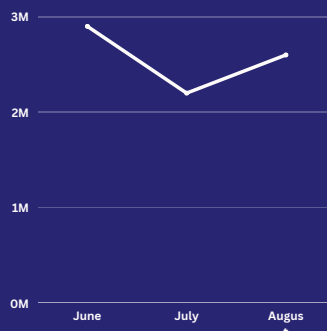
 <https://ecomexpress.in>

ABOUT

- India's leading end-to-end technology enabled logistics solutions provider to the e-commerce industry.
- Headquartered in Gurugram, Haryana, Ecom Express was incorporated in 2012.
- It uses cutting-edge technology and automated solutions to enable first-mile pickup, processing, network optimization and last mile delivery
- First private logistics company in India to envision a full-state coverage strategy and marked its maiden venture outside the country in early 2021 with its investment in Paperfly, Bangladesh's largest third-party e-commerce logistics (3PL) firm.

ANALYTICS

Website Traffic



Website Ranking

-Global Rank: 38,148
-Country Rank (India): 2605
-Category Rank (Shipping & Logistics) : 30

Source: simliarweb.com

TECHNOLOGY SOLUTIONS OF ECOM EXPRESS

SRUTI



SRUTi (Scan, Record, Uplocation Transmission Instrument)

- It is used in first-mile operations involving the pickup and movement of the shipments from a customer's pickup point.
- These mobility solutions have capabilities with field-based validations and end-to-end visibility in the complete value chain.

SATHI



SATHi (Service Accountability Transmission Handheld Instrument)

- It follows the last-mile delivery of the package to the end-consumer.
- These tech-based applications ensure exceptional service experience to the customers.

TECHNOLOGY SOLUTIONS OF ECOM EXPRESS

ECOM DIGITAL SERVICES



- It is used in doorstep compliance services.
- Their unique digital mobile application facilitates e-KYC-Aadhar-based biometric verification and industry-specific cash/cheque/document collection and Contact Point Verification (CPV) services.

QC ENABLED REVERSE LOGISTICS



- The solution helps to curb return-related leakages and simplifies online shopping returns.
- They offer Door Step Quality Check enabled Reverse Pickup Solutions for various product categories – be it mobile phones, household goods, apparel, electronic gadgets, etc.

BUSINESS MODEL

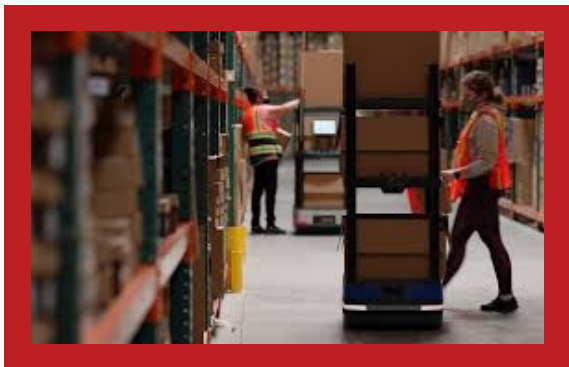


ECOM GROUND SERVICES



A mid-weight express service for products ordered online, the service is specifically tailored for the transportation of large and bulky products,

ECOM FULFILLMENT SERVICES



Their state-of-the-art mega fulfillment centres are strategically located in key geographies across the country providing tailor-made fulfillment service solutions supported by technology and automation.

ECOM EXPRESS SERVICES



The safest, most reliable pick-up and delivery of products from warehouses/sellers to end-consumers using automated information systems for end-to-end order tracking.

ECOM MAGNUM



It offers a seamless and integrated experience that eliminates the hassle and complexity of managing multiple vendors and systems.

